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Professional Profile

Summary

Abstract

My clients and employers have always prospered from my analytical thinking, eye for detail, and strong problem resolution skills. Able to see the forest through the trees, I excel at business process analysis, strategic goal development, and the implementation of technology to achieve those goals. My technology background is rooted in real world experience and production implementations utilizing an ever expanding array of skills. Having a diverse set of abilities, combined with my experience, has allowed me to become an effective analyst and strong manager that can solve problems, be decisive, and help my clients and employers realize the true potential of their organization.

Experience

- Ten years work experience with Microsoft Windows server and workstation environments
- Nine years work experience in web development, applications, portals, and corporate websites
- Ten years work experience designing and implementing LAN / WAN / VPN network solutions
- Five years work experience with Linux server, workstation, and embedded solutions
- Red Hat Linux Certified

Skills & Competencies

- Microsoft Windows server, workstation, and embedded operating systems
 - Design, implementation, and maintenance of high security environments (financial institutions)
 - Application customization and deployment automation in corporate environments
 - Server virtualization, consolidation, and performance tuning
 - Past projects include the configuration and management of complete corporate networks utilizing Exchange servers, active directory, IIS, and SQL server.
 - Current projects include the development of server virtualization techniques to improve performance and I/O throughput for consolidated machines, implementations of centralized logging and event management, and the Sylogistics remote maintenance appliance
- Linux server, workstation, and embedded operating systems (certified RHCT)
 - Expert in distributions from Red Hat (Fedora & CentOS), extremely familiar with Suse, Debian, Ubuntu, Smoothwall, Pebble, and others
 - Expert in Microsoft / Linux integration in corporate environments
 - Past projects include the configuration and management of web servers, mail servers (SPAM filtration as well), file and print servers that fully integrate with Windows networks, database servers, DNS and NTP hosting, LDAP directory implementations, VPN endpoints and corporate tunnels, load balanced web proxies, and centralized log servers.
 - Current projects include the development of embedded mobile surveillance systems, specialized wireless routers and bridges, and the Sylogistics remote maintenance appliance
- Web development
 - Dynamic scripting with PHP utilizing MySQL databases
 - Corporate site development (including graphics), with an emphasis on marketing impact
 - Application development using the HORDE framework, Joomla, and other open source projects
- Network design
 - Adept at the design of corporate networks utilizing copper, fiber, and wireless technologies
 - Expert in the use of network security tools for risk assessment and intrusion detection
 - Very experienced in the specification and installation of all forms of cabling, wireless devices, and interconnecting equipment
- Software & Languages
 - Expert in HTML, bash, batch, perl, and PHP scripting
 - If necessary, more details are available upon request about my diverse and varied software experience.

Experience

Syllogistics, LLC - *Provider of information system consulting and support services*
President – March 2004 to Present

Syllogistics provides business consulting services that include process analysis, project management, training, help desk support, network administration, desktop administration, and system security. Our long term relationships centralize on an ongoing review of business processes and how technology can have an impact that positively affects profitability and organizational efficiency. From project specification, to installation, to ongoing maintenance we are there to provide full lifecycle support for the systems that our customers rely on. Please visit <http://www.syllo.com> for more specific information on the array and scope of services offered.

Capitol Glass Northerm Windows – *Alaskan manufacturer of fenestration products*
Information Technology Manager – March 2001 to March 2004

A work assignment that originally developed from a consulting relationship and grew into full time employment, as the IT manager for Capitol Glass Northerm Windows (CGNW) I managed the day-to-day IT operations for the front office as well as the in-house development of manufacturing management systems, their implementation on the production line, and their ongoing maintenance as part of a continuous improvement process. My role at CGNW was not restricted to the application of technology; early in my tenure I spearheaded an organization-wide change to “Lean Thinking” (a set of business principles developed primarily by Toyota that emphasize the importance of efficiency). Arming the management and staff at CGNW with the principles of Lean Thinking has shown incredible returns in productivity, profitability, and morale. The proof of the impact I had at CGNW is evident in my ongoing consulting relationship with them that lasts to this day.

Self Employed Consultant – *Provider of information system consulting and support services*
June 1997 to March 2004

With a variety of clients from small home offices to \$150 million dollar-per-year corporations, and projects ranging from small office network installations to the operation of one of the largest Linux based corporate environments in Alaska, I have had opportunities that others in my field can only dream of. Diversity of skills and the ability to analyze, plan, and act have treated my clients and me well over the years. Incorporating in 2004 as Syllogistics LLC, I’ve since taken the consulting practice to a larger market and offer a wider array of services than I ever did before, but still stay true to the basic principles of being the consummate consultant – client and customer first and foremost.

References

Walt Murphy
General Manager, Capitol Glass Northerm Windows
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Terry Dittman
Vice President, Dittman Research Corporation
907-243-3345

Kathleen Hoosier
Supervisor of Anchorage Tax, State of Alaska Department of Labor
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